

THE HONG KONG JOCKEY CLUB – CONGHUA RACECOURSE EXHIBITION
RACEDAY CUSTOMER GUIDELINES

Document Information:

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1. AUTHORITY FOR INTRODUCTION AND CITATION

1.1 These GUIDELINES are made by the Management of the Hong Kong Jockey Club ("the Management") as the host of the event, Guangzhou HKJC Event Management Limited ("the Event Co.") as the organiser, and Guangzhou HKJC Race Horse Training Limited ("CTC") as the venue provider.

1.2 These GUIDELINES shall be cited as the "CONGHUA RACECOURSE EXHIBITION RACEDAY CUSTOMER GUIDELINES".

2. APPLICATION

These GUIDELINES regulate admission to and use of facilities provided at all ENCLOSURES on an Event Day (all as hereinafter defined).

3. INTERPRETATION

In these GUIDELINES the following expressions shall have the following meanings:

"Customer" refers to a person who enters the Event Venue either by invitation or ticket admission.

"Badge" refers to an On-course Badge issued for admission to the Exhibition Racing Event, as the context may require.

"Event Day" refers to the day on which an Exhibition Racing Event is programmed to take place and the specific period of time allocated to it.

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"Event Venue" refers to the place at which an Exhibition Racing Event is programmed to take place.

"Event Enclosure" refers to the part or parts of the Premises of the Event Venue to which these GUIDELINES, from time to time in force, relate.

"ENCLOSURE A" refers to the part or parts of the Premises of the Event Venue to which Stewards, Horse Owners, Trainers, Jockeys, Officials etc. are admitted with the corresponding badge.

"ENCLOSURE B" refers to the part or parts of the Premises of the Event Venue to which tourism package buyers and invited local guests are admitted with the corresponding badge.

"ENCLOSURE C" refers to the part or parts of the Premises of the Event Venue to which single entry ticket buyers and invited local guests are admitted with the corresponding badge.

4. RESTRICTIONS ON ADMISSION

4.1 Persons are admitted to each Event Enclosure up to the capacity established for each enclosure under the Large-Scale Mass Public Safety Permit issued by the Public Security Bureau.

4.2 Permission to enter and remain within the Event Enclosures is subject to possession of a valid ticket/badge and compliance with these GUIDELINES and other rules and regulations issued by the Management.

4.3 An admission ticket or badge is not transferable once the holder has entered the Event Venue.

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- 4.4 The Management reserves the right to refuse admission of any person to an Event Enclosure.

5. TELECOMMUNICATIONS EQUIPMENT

- 5.1 Save as permitted by GUIDELINE 5.2, no person may use equipment capable of transmitting and/or receiving information whether audibly or visibly on the premises of the Event Venue on an Event Day. A person who uses equipment that contravenes this provision, shall leave the Premises of the Event Venue at the request of a person authorised by the Management.
- 5.2 Mobile phones are allowed except in the Jockeys Room, Weighing Room, Parade Ring, Saddling Stalls and such other places as the Management may direct from time to time. A person who contravenes this provision, at the request of a person authorised by the Management, shall immediately cease to use the device, receiver or mobile phone (as the case may be) and in default may be ejected from the Premises of the Event Venue.

6. ADMISSION TO ENCLOSURE A

The provisions of this GUIDELINE 6 apply to each holder of an ENCLOSURE A badge.

- 6.1 Each person who has obtained admission to ENCLOSURE A must wear and display prominently at all times the badge used to obtain admission and is obliged to permit that badge to be inspected by an Official on request.
- 6.2 Admission to ENCLOSURE A must be through the entrance designated for ENCLOSURE A badge holders.

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- 6.3 An ENCLOSURE A customer can go to ENCLOSURE B or C (though this is not part of the official programme).
- 6.4 The Dress Code for ENCLOSURE A is the same as for the Owner With Starter Box at Hong Kong racecourses; the dress code for the Parade Ring and Winner's Circle is also the same as for Hong Kong racecourses.
- 6.5 Each person in ENCLOSURE A is obliged to observe all applicable Rules of the Event Venue whilst on the Premises of the Event Venue on an Event Day.
- 6.6 There is no age limitation for entry to the Event Venue. However, young people under 18 years of age are required to be accompanied by an adult at all times.

7. ADMISSION TO ENCLOSURES B AND C

The provisions of this GUIDELINE 7 apply to each holder of an ENCLOSURE B or C badge.

- 7.1 Each person who has obtained admission to ENCLOSURE B or C must wear and display prominently at all times the badge used to obtain admission and is obliged to permit that badge to be inspected by an Official on request.
- 7.2 An ENCLOSURE C customer cannot enter ENCLOSURES A or B; an ENCLOSURE B customer cannot enter ENCLOSURES A or C.
- 7.3 The Dress Code for ENCLOSURES B and C is the same as for the Public Enclosure at Hong Kong racecourses. No partial or total nakedness is permitted.

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7.4 Whilst within ENCLOSURE B or C on an Event Day each person is obliged to observe the ENCLOSURE B and C GUIDELINES.

7.5 Children under 1.2 metres in height are not recommended to enter ENCLOSURES B or C. Young people under 18 years of age are required to be accompanied by an adult at all times in the Event Venue.

8. EXPULSION FROM ENCLOSURE

If in the opinion of the Management any person in the Event Enclosures is in breach of these GUIDELINES or any rules or regulations issued by the Management; or has displayed violent, abusive or threatening behaviour; or has caused disturbance or nuisance to others or the racing event, or whose presence is in any way whatsoever not in the interests of the Event, such person may be requested to leave the ENCLOSURE or the Event Venue without being given any reasons; and if he/she refuses to leave, may be removed from the ENCLOSURE or the Event Venue.

9. RESTRICTED AREAS OF ENCLOSURE A

The Management has determined that on each Event Day, access to certain areas of ENCLOSURE A shall be limited to the following persons as particularised on those occasions, at the times and on the terms and conditions set out therein.

9.1 Racing Centre: The Stewards, all Executives and Officials including Honorary Officials.

9.2 Parade Ring/Winner's Circle: The Stewards, their guests and Officials including Honorary Officials; as well as the owners of horses running in the next race, together with their guests. The number of guests to be permitted is at the discretion of the Stewards and notices will be posted on the notice board.

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10. MEDIA AREA

10.1 Location:

The Media Area shall be such area within the Event Venue as, from time to time and at their absolute discretion, the Management shall determine.

For the 2019 Exhibition Racing Event, the Media Centre is located in a temporary tent in the Garden of ENCLOSURE A.

10.2 Access:

The right to use the Media Area on an Event day at which a Exhibition Racing Event is taking place is limited to those accredited journalists who have been issued with such admission document as, from time to time and at their absolute discretion, the Management shall determine.

10.3 Guests:

No person may be invited to use the Media Area either independently or as a guest without the prior written consent of the Management. Such consent may be evidenced by issuance to such guest of an admission document issued pursuant to GUIDELINE 10.2 hereof, the use of which is limited to the Event Day for which permission is given.

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11. VISITOR CENTRE

11.1 Location:

The Visitor Centre is located in ENCLOSURE A of the Event Venue on the Event Day.

11.2 Access:

The right to use the Visitor Centre on an Event Day when an Exhibition Racing Event is taking place is limited to those customers who have been issued with a badge with admission to ENCLOSURE A, and who should observe all GUIDELINES as in ENCLOSURE A hereof.

12. OPENING HOURS

For the 2019 Exhibition Racing Event, the Event Venue opens from 1100 to 1845 hours on the Event Day.

13. GENERAL RULES TO OBSERVE

All customers admitted to the Event Venue on the Event Day should observe the rules in this section.

13.1 Admission is at the discretion of the Management and their designated officials. This applies to:

- a. Event areas including enclosures, car parking areas, shuttle bus station, marquees, tents, temporary spectator stands and gardens;
- b. All categories of badge or ticket holder, including holders of Officials' Badges, Duty Badges and purchased or complimentary tickets.

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- 13.2 Admission to specific areas and admission fees are determined by the Management and their designated officials at their discretion from time to time. Details of admission are displayed at the entrances of the Event Venue, at the Information Counters within the Event Venue and at the entrance to each specific area.
- 13.3 No person shall bring any kind of food or drinks into the Event Venue.
- 13.4 No littering.
- 13.5 No urination or defecation in public.
- 13.6 No spitting.
- 13.7 No nuisance shall be committed.
- 13.8 No smoking.
- 13.9 No drones.
- 13.10 No live streaming on personal device.
- 13.11 No unauthorised commercial activity shall be carried out on the Event Venue, including display or distribution of any flyers, posters or signs.
- 13.12 Tipping or the payment of gratuities to any staff, including Club staff and contracted staff of the Event, is strictly forbidden.
- 13.13 Customers are required to be in strict compliance with the following requirements during the racing of horses on the track, owing to the timid nature of the horses and the need to ensure the competition proceeds normally.

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- a. Do not use flash lights or settings to take photos to avoid frightening the horses.
- b. Do not make any noise or scream or play around the rail.
- c. Do not wave plastic rods or other articles that produce light or sound in the stand to avoid frightening the horses.
- d. Do not enter the racing track and Parade Ring unless authorised.
- e. Stay calm in case of accidents such as horses falling or riders being dislodged from their horses.
- f. Do not get too close to the winning horses during the presentation ceremony to avoid danger.

14. BIOSECURITY

The GUIDELINES below apply to all customers entering the spectator areas of the Event Venue for an Exhibition Racing Event as designated by the Club. Copies of the Club's Fundamental Biosecurity Procedure brochure will be provided to customers travelling to the Event Venue. Notice of the Procedure will also be posted in the main entrance areas of the Event Venue.

14.1 No Animals

- a. No animal is allowed in the Event Venue. In the event of an animal entering, the event organizer shall remove the animal from the biosecurity zone in compliance with the relevant biosecurity measures.
- b. Vehicles/buses entering the Event Venue will be inspected for the presence of any animals by security staff, and those containing any animals will not be permitted entry.
- c. Customers should plan not to visit any horse farm or facility on the Chinese Mainland within the 24 hours prior to attending the event.

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14.2 Entrance to Event Venue

Entry of customers and vehicles/buses into the Event Venue on the Event Day must be through designated gates leading to designated drop-off points, car park areas and enclosures, as per the admission badges assigned to those entering customers and the respective access control systems.

14.3 Biosecure Areas on Exhibition Racedays

- a. No unauthorised visitors are permitted entry to the core biosecurity zone on Exhibition Racing Event days.
- b. Areas in which horses will be present, including the Parade Ring, Winner's Enclosure and horse walkways will be subject to compulsory biosecurity procedures.
- c. Only authorised persons permitted by stipendiary stewards and approved by the HVRWBP may enter the racecourse proper, i.e. the racing turf surface, race tracks and infield area.
- d. Persons required to enter the areas in and around the media centre and racing administration building will be subject to the biosecurity procedures.
- e. All other areas outside the core biosecurity zone (core zone includes the Parade Ring, the Winner's Enclosure, the horse walkways, the media centre and the racing administration building) do not require biosecurity procedures beyond the restriction on the entry of any pets or other animals.

14.4 Entry of Owners and Guests into the Winner's Enclosure Area and Parade Ring

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Owners and a limited number of guests (as approved by the DVRWBP) may enter the Parade Ring and Winner's Enclosure after a race to have a photograph taken with the winning horse, trainer and jockey under the following conditions:

- a. Hand washing must be performed by all persons on entry to and exit from the enclosure.
- b. Foot bathing must be performed by all persons on entry to and exit from the enclosure.
- c. A declaration that the person has had no contact with Chinese Mainland equines within 24 hours of entering CTC must be completed and lodged with the DVRWBP.

Security Officers will be stationed at entry points to the Winner's Enclosure and Parade Ring to remind the VIPs and guests to perform both hand washing and foot bathing prior to entering.

14.5 Management of Media and Photographers

All media and photographers must complete Level 1 Biosecurity Awareness Training (BAT) and sign the biosecurity declaration, including a declaration that they have not been present on any Chinese Mainland equine property or facility within the previous 24 hours.

14.6 Management of guide dogs or therapy dogs

As far as possible, alternative arrangements should be made to manage persons requiring the assistance of guide or therapy dogs.

In exceptional circumstances and only with the prior approval of the DVRWBP, such dogs may be permitted to accompany a guest in the public spectator or VIP areas, if evidence of current vaccination for Rabies is provided.

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Under no circumstances will a dog be permitted to enter the Parade Ring, Winner's Enclosure area or the core biosecurity zone.

15. SPECIAL OCCASIONS

- 15.1 If an Event is cancelled or abandoned after it has been partially run, the Ticket Sales Agents will handle refund applications, where applicable, for customers who bought tickets to ENCLOSURES B or C, according to their mutual agreement. No refund is available to holders of free badges and complimentary tickets.
- 15.2 In appropriate cases as the Management may at their absolute discretion determine, permission may be given for tickets or badges to be re-used for a subsequent event.

16. CLOSURE OF THE EVENT VENUE

Each customer shall leave the Event Venue no later than one (1) hour after the declaration of the results of the last race on the event programme. If any customer is required to stay longer for good reason, he or she must be accompanied by a Club Official.